

## Disclaimer and Privacy Policy

### MiAccess Disclaimer

The website is provided for general information only. While all due care is taken to ensuring the accuracy of the information at upload to the website, MiAccess does not take responsibility for the accuracy of third-party content.

This website provides links to external websites. MiAccess does not control and accepts no liability for the content of those websites or for any loss arising from use or reliance on those websites. Your use of any external website is governed by the terms of that website.

Information on the MiAccess website related to any eligibility for support, services or related assistance and related financial or legal support is provided for your guidance only and should not be relied upon as a final determination or assessment of any eligibility for such services or support.

Assessment for eligibility for services, support, or related assistance, remain subject to the provisions of the applicable legislation, as amended from time to time.

#### Contact Us

If you would like further information or have any concerns on how we store or use your personal information, please contact us at [info@miaccess.com.au](mailto:info@miaccess.com.au).

### Privacy Policy MiAccess

This policy applies to the MiAccess website which is managed by Cultural Perspectives Pty Ltd. The Policy outlines the obligations of MiAccess in managing personal information we may collect or hold from users of the site ([www.miaccess.com.au](http://www.miaccess.com.au)). Any information provided, including identification of individuals, will be used only for the purpose/s intended and where the intention includes confidentiality, information will be treated as such unless otherwise required by law.

#### 1. Collection of your personal information

The personal information we collect via this website may include:  
The content of any electrical form you submit via the website

The information we collect may include:

- Your name
- Contact number
- Contact email
- Location (suburb and/or postcode)

- Other information you provide in the 'Contact Us' form.

Email address and contact numbers provided via this site will only be used to respond to specific user enquiries and will not be added to any mailing lists, nor disclosed to any other party without the users knowledge and consent, unless required by law.

## **2. Web statistics data Collection**

Pages on the site may be coded with Google Analytics software. This is transparent to the user, as the software makes use of JavaScript code in the source HTML of the web page. This JavaScript stores a first-party cookie in your browser, which contains a unique identifier. This enables Google Analytics to track the number of unique visitors to the site. In no way does this unique identifier identify a user personally. We do not and will not match any data collected by Google Analytics with any personal information.

## **3. Use and disclosure of your personal information**

Where we collect personal information from you via our website, we will not share that information with a third party, unless consent is given by you.

Your personal information may be used by us:

- for the purpose that we have collected the information
- purposes related to our research, planning and product development, security and testing
- purposes connected with the operation, administration, development or enhancement of this website
- where we suspect that fraud or unlawful activity has been, is being or may be engaged in, and
- any other purposes required or authorised by law.

## **4. Protection of Personal data**

We have implemented technology and security policies, rules and measures to protect any personal information we have collected. We strive to protect all information the best we can, we cannot ensure or warrant the security of any information transmitted to use online and individuals do so at their own risk.

MiAccess will never ask for payment details, access to the site is free and open to everyone.

## **5. Link to external websites**

The website privacy policy does not extend beyond this website. When following links to other sites from this website, we recommend that you read the privacy statement of that site to familiarise yourself with its privacy practices.

## **6. User rights and correction of information**

To request access to or correction of your personal information help by us, please contact us to find out about access and correction procedures.

To request that we remove your personal information from our database, please contact us.

## 7. Cookies

Like many sites, this website may use cookies from time to time.

Cookies are small data files that a website is able to place on a user's hard drive to record aspects of that user's experience of the website. For example, we may use cookies to record that a user has visited a particular section of the website or that their browsing software was a particular version.

In this way, cookies can improve the operation of the website, and make the experience more efficient, more enjoyable, or more personalised. Importantly, in depositing information on a user's computer and referring to it later in the same session (sessional) or on a subsequent visit (persistent), cookies do not need to identify the user or record any personal information.

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